



RESOURCE2SOURCE

procurement and contract management professionals

The Department of Education, Training and Employment (DETE) Information and communications technology (ICT) Category Management team required an ICT Procurement Specialist to provide support to the Training Management System (TMS) project. RESOURCE2SOURCE provided one of its experienced procurement consultants into the role ICT Procurement Specialist

Project name	ICT Procurement specialist engagement
Client	Queensland Government Department of Education, Training and Employment (DETE)
Description of Services	<p>DETE's Information and communications technology (ICT) Category Management team required an ICT Procurement Specialist with experience in contemporary ICT procurement practices to provide embedded procurement support to the Training Management System (TMS) Project. In support of the TMS Project the ICT Procurement Specialist was required to:</p> <ul style="list-style-type: none">• Provide efficient and effective service delivery• Improve client engagement• Improve information sharing and reporting between the procurement function and the project team• Lead evaluation, negotiations and coordination between the principle's project team, external advisors, and the supplier
Role of RESOURCE2SOURCE	<p>RESOURCE2SOURCE provided one of its experienced procurement consultants into the role ICT Procurement Specialist. The consultant conducted a review of the project requirements and undertook the following actions to ensure a successful procurement process was undertaken:</p> <ul style="list-style-type: none">• Produced a stakeholder management plan and responsibilities matrix to ensure the flow of information throughout the tender and negotiation phases was undertaken in a controlled manner• Liaised closely with stakeholders providing support and guidance to the TMS Project team, ensuring business objectives were achieved, while maintain compliance with the department procurement procedures and approval guidelines• Implementation of end to end procurement planning, tendering and contract management processes• Facilitating of technical and commercial clarifications, qualifications and negotiations• Facilitation of contract formation and legal advisory services• Coordination of executive briefing sessions and approvals• Set-up of contract implementation and management guidelines specific to the contract requirements
Period of involvement	2015 - 2016



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Outcome

RESOURCE2SOURCE successfully supported the Department's ICT Category Team and the TMS Project Team to deliver the TMS Services Contract.

At the completion of the engagement, the contract and contract management activities were successfully transferred to the Department's relevant Project and Category Management personnel.